



Kenya Bureau of  
Standards



National Quality  
Institute  
Entrenching a culture of quality in the Kenyan society

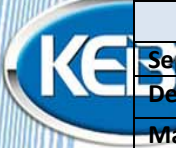
*2017 / 2018*

**Training Calendar**

## KEBS-NQI ANNUAL TRAINING PROGRAM 2017-2018 (Rev 0).

DATES	COURSE	VENUE	DAYS	TARGET GROUP	CPD	COST KES
<b>ISO 9001: 2015 IMPLEMENTATION</b>						
Oct 3 <sup>rd</sup> -6 <sup>th</sup> ,2017	Implementation of Quality Management Systems based on ISO 9001:2015	Kisumu	4	Staff in organizations already implementing, or intending to implement a Quality Management system (QMS)	4	60,000
Nov 21 <sup>st</sup> -24 <sup>th</sup> , 2017		Mombasa	4			
March 6 <sup>th</sup> -9 <sup>th</sup> , 2018		Naivasha	4			
May 8 <sup>th</sup> -11 <sup>th</sup> , 2018		Nairobi	4			
<b>ISO 9001:2015 TRANSITION</b>						
Oct 9 <sup>th</sup> -11 <sup>th</sup> , 2017	ISO 9001:2015 Implementation Transitioning	Nakuru	3	Staff in organizations already implementing ISO 9001:2008, preparing to transit to ISO 9001:2015	3	40,000
Nov 6 <sup>th</sup> -8 <sup>th</sup> , 2017		Kisumu	3			
March 19 <sup>th</sup> -21 <sup>st</sup> , 2018		Nairobi	3			
June 18 <sup>th</sup> -20 <sup>th</sup> , 2018		Naivasha	3			
<b>UPGRADING INTERNAL AUDITORS</b>						
Oct 12 <sup>th</sup> -14 <sup>th</sup> , 2017	Internal Auditors Upgrading ISO 9001:2015	Nakuru	3	Qualified QMS Internal Auditors who want to audit against ISO 9001:2015	3	45,000
Nov 9 <sup>th</sup> -11 <sup>th</sup> , 2017		Kisumu	3			
March 22 <sup>nd</sup> - 24 <sup>th</sup> , 2018		Nairobi	3			
June 21 <sup>st</sup> -23 <sup>rd</sup> 2018		Naivasha	3			
<b>INTERNAL QUALITY AUDITORS BASED ON ISO 9001:2015</b>						
Oct 16 <sup>th</sup> -19 <sup>th</sup> , 2017	Internal Quality Auditing for ISO 9001:2015	Naivasha	4	Individuals interested in QMS auditing, and have a basic knowledge in QMS Implementation	4	60,000
Oct 31 <sup>st</sup> - Nov 3 <sup>rd</sup> , 2017		Mombasa	4			
March 13 <sup>th</sup> -16 <sup>th</sup> , 2018		Nairobi	4			
May 15 <sup>th</sup> -18 <sup>th</sup> , 2018		Kisumu	4			
<b>ISO 9001 AUDITORS/LEAD AUDITORS BASED ON ISO 9001:2015</b>						
October, 23 <sup>th</sup> - 28 <sup>th</sup> 2017	ISO 9001: 2015 Lead Auditors Course	Kisumu	6	Practicing Internal Auditors who want to progress to Lead Auditors	6	120,000
Nov 27 <sup>th</sup> -Dec 2 <sup>nd</sup> , 2017		Mombasa	6			
March 12 <sup>th</sup> -17 <sup>th</sup> , 2018		Naivasha	6			

DATES	COURSE	VENUE	DAYS	TARGET GROUP	CPD	COST KES
May, 21 <sup>st</sup> -26 <sup>th</sup> 2018		Naivasha	6			
<b>LEAD AUDITORS ISO 9001: 2015 UPGRADING</b>						
September, 19 <sup>th</sup> -22 <sup>nd</sup> 2017	Advanced Quality auditing of Management systems	Mombasa	4	Qualified and already practicing Lead Auditors of ISO 9001, who want advance their auditing skills for value addition including auditing minimal documented systems	4	80,000
December, 2017		Kisumu	4			
March 26 <sup>th</sup> -29 <sup>th</sup> , 2018		Kisumu	4			
June 12 <sup>th</sup> -15 <sup>th</sup> 2018		Naivasha	4			
<b>BUSINESS CONTINUITY ISO 22301</b>						
October 16 <sup>th</sup> -18 <sup>th</sup> , 2017	ISO 22301 Business Continuity Management System	Naivasha	3	Staff at all levels of these organizations who want to ensure a business continuity throughout	3	40000
<b>RISK MANAGEMENT ISO 31000</b>						
September 27 <sup>th</sup> -29 <sup>th</sup> , 2017	ISO 31000 Implementation of a Risk Management System	Naivasha	3	Staff at all levels of the organization	3	40,000
Feb 26 <sup>th</sup> -28 <sup>th</sup> 2018		Nairobi	3			
<b>ISO 14001:2015 Environment Management System</b>						
November, 2017	ISO 14001:2015 Environment Management Systems	Nairobi	3	Staff in organizations implementing or preparing to transit the 2015 version	3	40,000
April 18 <sup>th</sup> -20 <sup>th</sup> , 2018		Naivasha	3			
<b>HACCP AND FOOD SAFETY</b>						
September 12 <sup>th</sup> -15 <sup>th</sup> , 2017	Advanced HACCP and Food safety management system	Nairobi	4	Supervisors and staff in food industry	2	40,000
Feb 27 <sup>th</sup> -Mar 2 <sup>nd</sup> , 2018	Advanced HACCP and Food safety management system	Kisumu	4			
<b>ISO 27001 INFORMATION SECURITY</b>						
September 26 <sup>th</sup> -29 <sup>th</sup> , 2017	Implementation of ISO 27001 Information Security Management System	Nakuru	4	Process-owners, HOD's or Champions	4	60,000
Nov 28 <sup>th</sup> - Dec 1 <sup>st</sup> , 2017		Nairobi	4			
Feb 27 <sup>th</sup> -Mar 2 <sup>nd</sup> , 2018		Kisumu	4			
May 28 <sup>th</sup> -31 <sup>st</sup> , 2018		Naivasha	4			
June 19 <sup>th</sup> -22 <sup>nd</sup> 2018		Nairobi	4			
<b>INTERNAL AUDITORS FOR INFORMATION SECURITY</b>						
Feb 26 <sup>th</sup> - 1 <sup>st</sup> Mar, 2018	Auditing ISMS	Naivasha	4		4	60,000



DATES	COURSE	VENUE	DAYS	TARGET GROUP	CPD	COST KES
<b>DOCUMENTATION AND INFORMATION MANAGEMENT BASED ON ISO 30030 AND ISO 15489</b>						
September 20 <sup>th</sup> -22 <sup>nd</sup> , 2017	Documentation and Information Management based on 15489	Nairobi	3	Staff at all levels in the organization	3	40,000
February 21 <sup>st</sup> -23 <sup>rd</sup> , 2018			3			
<b>CUSTOMER FOCUS</b>						
December, 2017	Quality Customer Service and managing customer feedback	Nakuru	3	Process Owners, HOD's and personnel with Customer interface	4	40,000
June 26 <sup>th</sup> -29 <sup>th</sup> , 2018		Naivasha				
<b>MANAGEMENT OF MANAGEMENT SYSTEMS</b>						
Dec 5 <sup>th</sup> -8 <sup>th</sup> , 2017	Management of Systems for Management Representatives- Managing for the Sustained Success	Naivasha	4	Persons appointed by Management to be responsible for the QMS processes	4	60,000
February 26 <sup>th</sup> -28 <sup>th</sup> , 2018		Mombasa	4			
April 24 <sup>th</sup> -27 <sup>th</sup> , 2018		Kisumu	4			
<b>MANAGEMENT FOR THE SUSTAINED SUCCESS OF AN ORGANIZATION ISO 9004</b>						
Dec 1 <sup>st</sup> , 2017	Managing for the Sustained Success of an Organization based on ISO 9001: 2015 ISO 9004	Nairobi	2	CEO's, Deputies, HOD's and Process owners	2	30,000
<b>OBJECTIVE SETTING AND PERFORMANCE MONITORING &amp; ROOT CAUSE ANALYSIS</b>						
October 17 <sup>th</sup> -20 <sup>th</sup> , 2017	Performance based Quality Objective Setting , Performance Monitoring & Root Cause Analysis	Naivasha	4	Process-owners, HOD's or staff at any supervisory position	4	60,000
February 21 <sup>st</sup> -23 <sup>rd</sup> , 2018		Mombasa	4			
April 23 <sup>rd</sup> -25 <sup>th</sup> , 2018		Nairobi	4			
<b>KNOWLEDGE MANAGEMENT</b>						
September 12 <sup>th</sup> -15 <sup>th</sup> , 2017	Knowledge Management for Effective Processes	Naivasha	4	Process-owners, HOD's or staff at any supervisory position	4	60,000
December 5 <sup>th</sup> -8 <sup>th</sup> , 2017		Nairobi	4			
Feb 27 <sup>th</sup> -Mar 2 <sup>nd</sup> , 2018		Mombasa	4			
June 5 <sup>th</sup> -8 <sup>th</sup> , 2018		Kisumu	4			
<b>SIX SIGMA YELLOW BELT</b>						
December 5 <sup>th</sup> -8 <sup>th</sup> , 2017	Six Sigma Yellow Belt	Naivasha	3	Process-owners, HOD's or staff at any supervisory position	3	50000
June 12 <sup>th</sup> -15 <sup>th</sup> , 2018		Mombasa	3			
<b>GENERAL</b>						
November, 2017	Process design and management for	Naivasha	2	HOD's, Process-owners/ Champions or		20,000 (MEMBERS)



DATES	COURSE	VENUE	DAYS	TARGET GROUP	CPD	COST KES
	improved performance- A quality management approach			practicing Consultants who are members of the National Quality Institute who want to gain knowledge and skills to improve performance in their organizations	2	30,000 (NON-MEMBERS)
March, 2018	Quality improvement techniques and tools	Nairobi	2	HOD's, Process-owners/ Champions or practicing Consultants who are members of the National Quality Institute who want to gain knowledge and skills to improve performance in their organizations	2	20,000 (MEMBERS) 30,000 (NON-MEMBERS)
June, 2018	Performance evaluation of management systems (Process monitoring & measurement and data analysis and evaluation)	Kisumu	2	HOD's, Process-owners/ Champions or practicing Consultants who are members of the National Quality Institute who want to gain knowledge and skills to improve performance in their organizations	2	20,000 (MEMBERS) 30,000 (NON-MEMBERS)

**Note: For the most current revision please visit our website [www.kebs.org](http://www.kebs.org).**

- To book your training or make a reservation please fill the attached nomination form and return to [nqi@kebs.org](mailto:nqi@kebs.org).
- For any enquiries send an email to [nqi@kebs.org](mailto:nqi@kebs.org) of any of our regional offices as indicated below
- Costs are VAT inclusive
- CPD refer to Continuous Professional Development credit points awarded to members of the National Quality Institute (NQI) who attend these courses.
- Lead auditor course participants will get automatic registration to membership scheme of the NQI
- Members of NQI benefit from 10% discount in all open courses (except the general courses designed for their professional development above)

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